

What to Expect During Your Hybrid Online Experience with Notarize

What You'll Need:



- Windows or Mac computer with a supported browser (Chrome, Firefox, Safari).
- Apple mobile device with a supported browser (Chrome, Firefox, Safari).
- Android mobile device with a supported browser (Chrome, Firefox, Safari).

How It Works:

(Mobile Walkthrough) or (Computer Walkthrough)

Start the session

You'll receive an email from your lender with the subject line "You have closing documents ready to sign." Select "Sign Documents Now" to begin the signing process.



Create your Notarize account

Your email address will serve as your username. When prompted, enter a password. Once you're signed in, click "Sign Now."

Review your documents

Select "Sign Now" to sign and initial your documents.



Preview documents to be notarized

Once you're finished eSigning your documents, you will have the ability to preview documents to be notarized in person. You'll also have the ability to download your completed documents.



You are finished with the online portion.

The title company will set up a meeting with an in-person notary to physically sign the rest of your mortgage documents.

What Happens Next?

The title company will set up a meeting with an in- person notary to physically sign the rest of your mortgage documents.

Need to retrieve your documents?

Log into your Notarize account to access your completed documents anytime!

We're Here to Help!

Notarize Customer Support (EST)

(888) 483 - 4330

Mon-Thu: 8a-12a | Fri-Sun: 8a-10p

support@notarize.com | Reach us on live chat!

Additional Resources

Safety & Security | Technical Troubleshooting Tips

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